

A. HUGH BROWN II
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(254) 501-5944

EDUCATION

Masters in Business Administration (MBA), Winthrop University, 1997

B.S. Business Administration, University of North Carolina at Chapel Hill, 1981

COMMUNITY SERVICE

Board Member/Chair, The Caring Place, Georgetown, TX

Board Member, Georgetown Chamber of Commerce

Board Member, The Williamson County Institute for Excellence in Non-Profits

Board Member, Georgetown Economic Development Corporation (GEDCO)

Member, City of Georgetown 2030 Plan Steering Committee

Co-Chair, Georgetown Healthcare Alliance, Georgetown Chamber of Commerce

Mentor, St. David's Foundation Neal Kocurek Scholarship program

Member, Veterans of Foreign Wars, American Legion and Submarine Veterans Association

EXPERIENCE

2021-Present

ADJUNCT FACULTY MEMBER / INDUSTRY ADVISOR

Texas A&M University – Central Texas

Assisted the College of Business Administration with the redesign of their Graduate Certificate in Healthcare Administration, and teach the foundations course HEAD 5311 Health Administration and Strategy within this certificate program.

2015-Present

KEYNOTE SPEAKER (Contract PRN)

Huron/Studer Group, Pensacola, FL

Platform speaker at national, regional and system healthcare and quality conferences on workplace cultural transformation, leadership and employee retention

2007-Present

CHIEF EXECUTIVE OFFICER

St. David's Georgetown Hospital, a St. David's Medical Center Facility, TX (114 beds)

Led the HCA-managed facility through the transition from being an independent, not-for-profit community hospital to being part of a large public/private partnership health system in a very competitive market. Dramatically improved operational efficiency, profitability, clinical services and quality, and patient satisfaction.

- Ranked #1 (of 185+ HCA hospitals) in Q1 2021 on HCA's Care Excellence Dashboard
- Part of St. David's HealthCare, the only healthcare system in Texas to receive the Malcolm Baldrige National Quality Award, 2014
- "Top 100 Hospitals" ranking by Truven /Thomsen Reuters/ IBM Watson, 2013-2021
- LeapFrog Group Hospital Safety "A" Rating (2012-2017, Fall 2018-2021)
- Consistent national top quartile patient satisfaction in all areas surveyed by Press Ganey

2006-2007

CHIEF DEVELOPMENT OFFICER

Grand Strand Regional Medical Center (HCA), Myrtle Beach, SC (219 beds)

Responsible for physician recruitment, musculoskeletal service line development and emergency services/specialist ED call-back pay contract implementation. Also assisted with strategic planning, JCAHO survey preparation, and certificate of need (CON) development.

2005-2006

CHIEF EXECUTIVE OFFICER

Brunswick Community Hospital (HCA), Supply, NC (60 beds)

Quickly identified significant medical staff relations issues that led HCA to decide to immediately divest its interest in the operating lease for this 60 bed facility. Despite the disruption of the divestiture, successfully reengaged the board of trustees and medical staff in quality improvement activities, reorganized key functions to ensure the hospital's readiness for its 2006 JCAHO survey, improved patient satisfaction to top decile ratings, and maintained productivity under budget.

- 1992-2005 **GRAND STRAND REGIONAL MEDICAL CENTER (HCA)**, Myrtle Beach, SC
(Various Positions)
- 2002-2005 **CHIEF OPERATING OFFICER, *Grand Strand Regional Medical Center***
Responsible for all aspects of operations in the surgical, radiology, laboratory, cardiopulmonary, cardiac rehabilitation, physical therapy, employee health, nutrition services and housekeeping departments. Served as Staffing Officer and Physician Recruiter.
- Led efforts to improve employee engagement using the Gallup Q-12 methodology resulting in year-over-year results moving from bottom decile to top quartile in HCA in one year.
- 1999-2002 **ADMINISTRATIVE DIRECTOR, *South Strand Ambulatory Care Center***
Satellite facility of Grand Strand Regional Medical Center
- Directed the design, construction, startup, staffing and operation of a 51,000 square foot ambulatory care center that included a 24 hour emergency department with 20,000+ visits in its first year, full service radiology and laboratory departments, and a cardiac rehabilitation center.
- 1993-1999 **DIRECTOR of BUSINESS DEVELOPMENT, *Grand Strand Regional Medical Center***
Responsible for community outreach programs, physician recruitment, managed care contracting
- Personally recruited more than thirty physicians to expand existing private practices, create multiple geriatrics primary clinics, and establish new primary care, cardiology, OB/GYN and orthopedic practices.
- 1992-1998 **FACILITY MANAGER, *South Strand and North Strand Diagnostic Centers***
Satellite facilities of Grand Strand Regional Medical Center
Responsible for daily operation of laboratory/imaging services, MOB leasing and maintenance.
- 1992-1993 **REGISTRATION CLERK/COURIER, *South Strand Diagnostic Center***
- 1991-1992 **OUTPLACEMENT SEMINAR LEADER/CONSULTANT** (Self employed)
- 1986-1991 **CERTIFIED PERSONNEL CONSULTANT (CPC)**, Recruiter, Resume Writer
Matrix Search, Inc., a contingency placement employment agency for engineers and technicians
- 1981-1985 **U.S. NAVY SUPPLY OFFICER** (Lieutenant) on a fast attack nuclear powered submarine
Navy Achievement Medal, Armed Forces Expeditionary Medal
- PERSONAL** Adult Bible Study Teacher, Main Street Baptist Church, Georgetown, TX