## **Dalton C Cross**

1001 Leadership Place, Killeen, TX 08749 254-519-5441 dalton.cross@tamuct.edu

### EXPERIENCE

### Adjunct Instructor Biology, TAMUCT, Killeen, TX – 2017 - Present

Instructor for Non-majors Intro to Biology in Fall 2017, 2018, 2019 and 2020. Instructor for Principle of Genetics in Fall 2017 - 2021. Cell Biology Instructor in Spring of 2018 - 2020. Botany Instructor in Spring of 2018 - 2021.

# Director Support Services, Bell County 911 Communications, Belton, TX — 2014 - 2016

Responsible for all Support Services to communications. Includes Technology Services and Training department. Work with directors to establish both technology and training strategies and implementation. Oversee personnel recruitment and hiring and developmental training and continuing education. Oversee technologies such as CAD, Radio, network and GIS.

### Director, Bell County 911 Communications, Belton, TX - 2003-2014

Responsible for all aspects of Public Safety Communications for Bell County, TX. Primary duties include management of the consolidated 911 PSAP answering all 911 calls originating in Bell County and public phones on Ft. Hood. Management of personnel and equipment, dispatch operation for 60+ Public Safety agencies including Police, Fire and EMS, oversight of all technical systems supporting 911 and dispatch, oversight and management of County Wide 4 site 19-Channel 800 MHz trunking radio system. Manage a multi-million dollar budget and make executive decisions on purchasing and contracts for 911 CPE equipment, software upgrades and P25 radio upgrades. Work closely with Public Safety agencies to develop policy and promote interoperable communications. Manage 88 full-time personnel, 10 part-time and various contractors. Play a key role in policy and plan development for all Public Safety Communications.

### **EDUCATION**

Texas State Technical College, Waco, TX - Computer Maintenance, 1994

Texas State University, San Marcos, TX - B.A. - Biology, M.S. - Biology