

# CRYSTAL BAUSLEY

**SUMMARY** Experienced systems analyst with well-developed skills and experience evaluating and improving business systems and processes.

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**CONTACT** Texas A & M University- Central Texas  
1001 Leadership Place Killeen, TX 76549

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**EDUCATION** **Master of Science - Information Systems** (May 2018)  
Texas A&M University – Central Texas, Killeen, TX

**Associate of Applied Science – Programmer Analyst** (May 2016)  
Central Texas College, Killeen, TX

**Bachelor of Business Administration – Business Administration** (February 2010)  
American Military University, Charles Town, WV

**Associate of General Studies – General Studies** (December 2007)  
Central Texas College, Killeen, TX

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**HONORS & AWARDS**

- City of Killeen Recipient of the Team Spirit Award (October 2012)
- City of Killeen Recipient of Employee of the Month (April 2013)

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**PROFESSIONAL EXPERIENCE**

**Teaching Experience**  
**Adjunct Professor of Computer Information Systems, November 2018 – Present**, Texas A&M University - Central Texas

**Industry Experience**  
**Sr. IT Systems Analyst, June 2016 – Present**, Texas Electric Cooperatives  
**IT Intern, January 2015 – June 2016**, Texas Electric Cooperatives

**Administrative Experience**  
**Accounting Specialist, January 2011 – April 2014**, City of Killeen  
**Payroll and Benefits Administrator, June 2010 – January 2011**, City of Killeen  
**Finance Clerk (Intern), June 2008 – May 2010**, U.S. Department of Veterans Affairs

## COMPUTER PROFICIENCY

- Knowledge of Windows 7/10 operating systems
- Knowledge of Windows 2008/2012/2016 server operating systems
- Knowledge of Hadoop framework technologies including Pig, Hive, and Spark
- Knowledge of programming languages including Visual Basic, C#, and Python
- Knowledge of web technologies including HTML, CSS, and JavaScript.
- Knowledge of SQL
- Knowledge of PCI-DSS compliance standards
- Skill in the use of computer under various applications, software, and programs: Microsoft Active Directory and Azure Active Directory, CRM 2011, Microsoft Office 365, SharePoint, Dynamics GP 2013/2016, Visual Studio, remote desktop applications (Dameware, Log me In Rescue), AS400, and virtual desktops (Citrix and Microsoft Remote Desktop Services), AlienVault, Microsoft Intune, KnowBe4, MaaS360, Kronos Workforce Ready.

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## COURSE DEVELOPMENT & TEACHING

### Texas A&M University Central Texas Undergraduate Courses

- CIS 3315 – Website Development and Design

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## CERTIFICATIONS

- CompTIA Project+ (June 2015)
- CompTIA A+ (September 2015)
- CompTIA Network+ (August 2016)
- CompTIA Security+ (February 2017)
- Microsoft Technology Associate - Security Fundamentals (September 2016)
- Microsoft Technology Associate - Windows Server Administration Fundamentals (September 2016)
- Microsoft Technology Associate - Cloud Essentials (September 2017)
- Microsoft Technology Associate: Intro to Programming Using HTML and CSS (September 2018)
- Microsoft Technology Associate: Mobility and Device Fundamentals – (September 2018)

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## ADDITIONAL INFORMATION

- Typing Speed (51 wpm)
- Knowledge of project management activities, processes, tools and techniques.
- Ability to organize work, establishes priorities, meet deadlines and organize the activities of an office, multitask, and follow routine administrative procedures.
- Ability to communicate orally and in writing effectively.
- Ability to review written material for compliance with the rules of correspondence and grammar.

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## REFERENCES

**Anitha Chennamaneni**, Department Chair & Associate Professor of Computer Information Systems, Texas A&M University – Central Texas

**Tina Flores-Nevarez**, Director of Human Resources, Texas A&M University - Central Texas

**Tuan Nguyen**, Systems Administrator, Texas Electric Cooperatives