

Shehryar Nadeem Iqbal
1001 Leadership Place
Killeen, Texas - 76549

PROFILE SUMMARY

- Business Systems Analyst with experience in Project Management and Quality Assurance. Diverse experience in Information Technology with domain experience in Enterprise Resource Planning (ERP) Systems. Most recent experiences have focused on documenting business and functional requirements for data warehouse projects and following the product lifecycle from inception to production implementation.
- 3 years of industry experience as Business Analyst with Caravell Pvt Ltd
- 2 years of experience as System Analyst for Waves Cool Industries Pvt Ltd
- 3 months internship as a Network Administrator with Centex Technologies-USA
- 1-year academic experience working as Graduate Assistant.
- 6 months of Sales Associate with Direct TV-USA
- Versatile, enthusiastic, hardworking and highly motivated individual who believes in continuous improvement, and can work in a competitive and challenging business environment, with initiative, drive and commitment
- Nominated for Distinguished Student and Leadership service award at Texas A&M University

EDUCATION

Masters in Computer Information Systems (GPA-4.0/4.0) 2016- 2017
Texas A&M University (*Distinguished Graduate*)

Bachelors in Computer Science 2011–2015
University of Management and Technology

INTERNSHIP EXPERIENCE

Network Administrator – Centex Technologies October 2017- December 2017

Role: Installing, maintaining, repairing, upgrading network and computer systems.

Responsibilities:

- Deployed Cisco 2500, 3500 and 3700 switches
- Administered and troubleshot networks running RIP, EIGRP, multiarea OSPF and BGP
- Provided strong technical and customer support to client
- Implemented Routing protocols to allow successful communication between devices
- Part of the team to develop the network infrastructure in different cities
- Implemented AAA model
- Isolated and identified faults within the core network
- Administered basic technical support at network level: WAN and LAN connectivity, routers, firewalls, and security
- Performed equipment checks remotely using automated monitoring tools in accordance with established policies and procedures
- Switching VTP, STP, MSTP, RSTP and trunking
- Redundancy using HSRP, VRRP and GLBP
- VMware and virtualization of servers and workstations
- Implementation of VLAN's
- More than 100 hours experience on live Cisco Devices

ACADEMIC EXPERIENCE

Graduate Assistant - Texas A&M University

August 2016 – August 2017

Role: Graduate Assistant and Tutor for multiple undergraduate courses

Responsibilities:

- Created Windows Server 2012 virtual machines using Hyper V- Manager
- Setup and managed SQL Server on Windows Server
- Tutored students in Java, VB.Net and SQL
- Performed academic research on “Security of Big Data Analytics and Ethics of BigData”

INDUSTRY EXPERIENCE

Direct TV (USA) - Sales Associate

February 2016 – July 2016

Role: Served customers by helping them in determining product

Responsibilities:

- Greeted customers and offered them assistance
- Guided customers by presenting them information on product features
- Documented sales by creating customer records
- Assisted customers in making selection by building customer confidence

Business Analyst - Caravell Pvt Ltd

March 2012 – May 2015

Role: Implemented enterprise and regional data warehouse development projects

Responsibilities:

- Participated in requirements gathering sessions to determine Business & Technical Requirements.
- Performed an in-depth analysis of the source systems.
- Performed Business/Use Case Analysis of the systems.
- Performed Gap Analysis between the current and future states.
- Carried data mappings from Source to Target systems and authored Mapping Documents.
- Provided Subject Matter Expert (SME) support during development.
- Authored Test Plan document and created Test Cases for the system.
- Documented and executed queries in Teradata SQL in testing phase.
- Performed System and Integration Testing and User Acceptance Testing (UAT).
- Provided SME support all way through the warranty period.

System Analyst – Waves Cool Industries Pvt Ltd

January 2010 - February 2012

Role: Defined application problems by conferring with clients; evaluating procedures and processes.

Responsibilities:

- Performed analysis for Loan Servicing projects including documentation of business requirements and functional requirements.
- Application development and maintenance made to existing systems on a variety of technical platforms.
- Participated in systems design sessions with users and business analysts to develop complete specifications that consider impacts to all systems.
- Assisted the application support desk team in troubleshooting and resolving application system errors.
- Participated in programmer on call rotation during and after business hours.
- Identified and pursued opportunities associated with new and evolving technologies and their ability to impact the business.
- Maintained a high level of personal commitment and accountability to the business with a focus on quality and customer service.
- Provided regular time tracking and project feedback data as requested.