

**FERNANDO RODRIGUEZ-RAMOS**  
**Texas A&M University-Central Texas**

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## **SUMMARY**

- Experienced hard working and career minded professional who gained significant experience leading, managing, educating, and training adults while serving in the U.S. Army for almost 31 years, as Soldier and as Army Civilian
- Experienced knowledge manager and instructor of undergraduate level college courses in Human Resources, Management, and Leadership
- Trained and proficient with Canvas, Blackboard, Moodle, and IZIO Learning Management Systems

## **EDUCATION**

- **Master of Arts in Administration- Organizational Development**  
University of the Incarnate Word, San Antonio, Texas. December 2008  
Graduated with Distinction and a 4.0 GPA
- **Bachelor of Science- Liberal Arts**  
Excelsior College, Albany, New York., August 2002

## **TEACHING EXPERIENCE**

### **Adjunct Instructor**

University of the Incarnate Word, San Antonio, Texas. 2010 to present

- Develop and teach a variety of undergraduate online courses utilizing the Blackboard Learning Management System
- Develop course outline, weekly lessons, and discussion questions
- Lead students through discussion and post examinations, assignments, and grades
- Courses taught include: Leadership in Organizations, Organizational Learning, Organizational Development, Total Quality Management, Organizational Change, Performance Management, Communication in Organizations, and Teambuilding in Organizations

### **Adjunct Instructor**

Concordia University- Texas, Austin, TX. 2013 to present

- Develop and teach a variety of undergraduate courses related to the fields of Human Resources for online delivery using the Moodle Learning Management System
- Develop course outline, weekly lessons, and discussion questions
- Lead students through discussion and posts examinations, assignments, and grades
- Courses taught include: Conflict Resolution and Training and Development

### **Adjunct Instructor**

Texas A&M University- Central Texas, Killeen, TX. 2013 to 2015 and 2018 to present

- Teach a variety of undergraduate courses related to the fields of Human Resources, Organizational Development, Leadership, and Management, for classroom and online delivery utilizing Blackboard and Canvas Learning Management Systems

- Develop course outline, weekly lessons, and discussion questions
- Lead students through discussion and post examinations, assignments, and grades
- Courses taught include: Organizational Behavior, Advanced Leadership Applications, Business Correspondence, Supervisory Management, and Leadership Theory and Practice

## **ADDITIONAL PROFESSIONAL EXPERIENCE**

### **Director of Operations, Killeen/Fort Hood Extended Academic Program (EAP)**

University of the Incarnate Word, San Antonio, Texas. 2014 to 2017

- Manage and supervised all aspects of the EAP Learning Center
- Oversaw facilities, enrollment, and schedule development, and implementation
- Provided advising and career counseling to classroom and Online students
- Developed, administered, and monitored budgets
- Assisted in the selection and supervision of Adjunct Faculty
- Assisted the Dean in assigning faculty to courses

### **Information Analyst and Command Knowledge Manager,**

United States Army, Fort Hood, Texas. 2010 to 2013

- Served as information analyst and management expert as well as forum integrator of the Armored War fighters' Forum as a Department of the Army civilian
- Performed staff actions and staff integration functions within the knowledge management field
- Used web-based collaboration and advance information technology to collect data, and gather and analyze information to enhance training, leader development, and unit readiness across the Army's total force

### **Command Senior Enlisted Leader/ Command Sergeant Major/ NCO Academy Commandant/ Operations Sergeant Major/ Career and Training Development Specialist**

United States Army, Fort Hood, Texas. 1984 to 2010

- Commandant/ Senior Instructor/ Manager of the largest Leadership Development and Management Program for junior enlisted leaders in the U.S. Army
- Planned, coordinated, and managed the training and development of more than 12,000 students at the Leadership Development and Management Course
- Supervised over 70 instructors in the performance of their duties, including compliance with established policies and guidance
- Reviewed lesson plans and supervised their effective delivery
- Conducted, facilitated, and led hundreds of hours of classroom instruction to thousands of students
- Developed and selected training aids, such as multimedia visual aids, and training handbooks
- Tested students to measure progress and evaluate effectiveness of training

## **Professional Service**

- Knowledge Management Subject Matter Expert, Keybridge Technologies, Oklahoma City, Oklahoma, 2015 and 2017