

Texas A&M University–Central Texas
MKTG 4388: Brand Management
Fall 2018

Thursday 6:00 – 8:45 p.m. – Founder’s Hall 413

Instructor: Dr. Monica (Shuqin) Wei, Assistant Professor of Marketing

Office: Founder’s Hall 318D

Department Phone: (254) 519 – 5437

Office Phone: (254) 519 – 5430

I will be available to answer questions by phone during office hours listed below. If your call is unanswered, please reach me at my “tamuct” email address listed below to schedule a meeting.

Email: shuqin.wei@tamuct.edu (**preferred method of contact**)

Office Hours: Tuesday 11:30–2:30PM and 4:00–5:00PM; Thursday 1:00–2:30PM and 4:00–5:30PM; or by appointment

Class Web Page: <https://tamuct.instructure.com/login/ldap>
All announcements, assignment instructions, course materials, and grades will be posted on Canvas.

Textbook: *Strategic Brand Management*, 4th Edition (ISBN: 9780132664257)
Keller
Pearson

COURSE CATALOG DESCRIPTION:

Learn branding, what it is, how it works, how it acquires and maintains economic and non-economic value. Explore the origins, power, theory, meaning, relevance and practice of brands, brand development, brand metrics and brand management through an experiential learning approach.

COURSE OVERVIEW AND DETAILED DESCRIPTION:

For many firms, brands are by far their most valuable assets. In today’s competitive world, production and distribution can be duplicated. But the knowledge, beliefs, attitudes, and emotional connection consumers have about their brands cannot. Despite the importance of brands, not enough attention has been given to brands. This course addresses some important branding decisions faced by brand managers.

This course is about branding, what they are, how they work, and how they acquire and maintain

economic and non-economic value. During our time together, we will explore the origins, power, theory, meaning, relevance and practice of brands, brand development, brand metrics and brand management.

COURSE OBJECTIVES:

The emphasis in this course is *experiential learning*. Students should attempt to actively attempt to learn through doing rather than passively being “taught.”

Specifically, you will have the opportunity to learn to:

1. Explain the significance of brands and branding.
 - (week 1; assessed by tests and mini analyses)
2. Explain how brands work from a consumer behavior perspective.
 - (week 2, 3, and 4; assessed by tests and brand audit project’s brand inventory)
3. Apply the frameworks related to brand building and management to analyze real-world situations.
 - (week 5, 6, 11, 12 and 13; assessed by tests, brand audit project, and mini analyses)
4. Evaluate and diagnose brand health and brand problems.
 - (week 9 and 14; assessed by tests, brand audit project, and mini analyses)
5. Conduct original marketing research to reveal consumer perceptions of the brand.
 - (week 7 and 8; assessed by tests and brand audit project’s brand exploratory and descriptives)

Because of the course’s experiential learning format, this course also reinforces many of the core educational values of the TAMUCT College of Business, including:

- Developing critical thinking/problem solving skills.
- Improving written and oral communication skills.
- Building teamwork and interpersonal skills.

COURSE PREREQUISITES:

Students should have taken MKTG 3301 (Marketing) before taking this course.

CLASS FORMAT:

This course is 100% face-to-face with using Canvas to support and facilitate your learning process. In pursuit of the course objectives, a number of teaching approaches are used, including lectures, class discussion, cases, class exercises, current event presentations, a class project, and exams. To facilitate the effective utilization of the lecture time and the time of your classmates, you are required to read the chapters *before* they will be covered in class. Be prepared that it is a **rigorous** course. Please carefully review the syllabus including the course schedule, consider your work schedules and other obligations, and decide if this is the right course for you this semester. You must understand that once you decide to continue enrolled in this course, you are committed to your team members and their success in this course depends on your efforts.

STUDENT-INSTRUCTOR INTERACTION:

I am very approachable so please do not hesitate to contact me when you have questions. Feel free to call my office number or stop by my office during my office hours. If you cannot make it to my office hours, you may email me to schedule a phone or face-to-face meeting. I check my emails daily and am quick in replying emails (within 24-48 hours unless emergency occurs). I also reply promptly to your Canvas messages but emailing to my “tamuct” email address generally yields a quicker response from me.

Note: please do not wait till the last minute to email me and ask questions about tests or assignments. Cramming the night before a due date is not an effective strategy for this course; it may cause you to feel extremely stressed and/or cause poor grades.

COURSE REQUIREMENTS AND GRADING:

Grades will be determined based on the following criteria:

Grading		
Requirements	% of Grade	Points
Brand Audit	38%	290
Tests	32%	240
Mini Analyses (in the form of case analyses or topical discussions)	20%	150
Attendance and Participation	10%	80
Total	100%	760

Course grades will be assigned according to the following schedule:

90 % or higher (684-760 points)	= A
80% - 89.9% (608-683.9 points)	= B
70% - 79.9% (532-607.9 points)	= C
60% - 69.9% (456-531.9 points)	= D
Below 60% (0-455.9 points)	= F

This class is designed to be a “success-oriented course.” My desire is that all students in the class meet their individual learning (and grade) goals. **However, this does not mean that students can avoid working hard in this class, and it does not mean that all students automatically get a high grade just because they want it.** What this does mean is that all students who do well in the class will be rewarded accordingly. That is, the grade distribution will not be adjusted to force it to fit a bell-shaped curve in which an equal number of students must fail as succeed – thus, students are not in direct competition with each other.

Also, I’ve included various types of assignments that tap into different learning styles in order to help students demonstrate their understanding of the material we cover in class.

In addition, the tests and assignments are designed to encourage the development of students' ability to not only restate course material, but to observe, evaluate, communicate, and apply the concepts to solving real-world problems, which are skills that are highly valued in the workplace.

Brand Audit:

The brand audit project is an important part of the course (290 points in total). In groups (**2-3 students**), you will conduct an in-depth examination of a major brand. Each team will study a different brand –brands are assigned on a “first come, first served” basis. The goal of the brand audit is to assess brand health, sources of brand equity, and to suggest ways to improve and leverage that brand equity.

The audit will include both a paper and a presentation. The paper will be a detailed account of your brand, its history (development & extensions), competitors (POS & POD), architecture, logos, symbols and other associated brand livery, image & identity, spokespersons, placement, performance, description of the research you conduct + your findings, and, recommendations.

Your brand audit presentation should be a compelling PowerPoint arrangement of the most interesting material from your paper, touching, **at a minimum**, on:

1. **Current Branding Program or Brand Inventory (80 pts)**. A full description of the firm's current brands, brand hierarchy, brand portfolio, brand alliances, the brand's current positioning in relation to competitors' brands (e.g., POS & POD), and how branding is reflected/addressed in each of the marketing mix elements.
2. **Original Marketing Research (Brand Exploratory and Descriptive) (80 pts)**. In this part of the brand audit, you will conduct exploratory and descriptive research to construct the knowledge structure depicting the most common associations consumers have with the brand. *Monitoring Twitter comments on your brand is required.*
3. **Recommendations (80 pts)**. Your final task is to make recommendations on how to improve and managed the brand more effectively.

All three components described above are delivered/submitted at the end of the semester.

NOTE: Given the course nature, it is best to submit all three components at the end of the semester. However, there are several project check points throughout the semester to make sure you are on the right track. ***Detailed instructions and materials for each component will be provided separately at a later date.***

A **50-point peer evaluation** (a significant portion of your project grade) will be collected at the end of the semester to evaluate the quality of each student's contribution to his or her team's project.

One of the most common soft skills sought out by employers today is teamwork skill. In the real business world, you constantly work with others toward a common goal. In fact, good branding

is usually if not always a group effort. Therefore, you will engage in a group project in this course.

Effective team work is always very difficult to achieve. Each team member is expected to do his/her fair share of work **and** good quality work on the project. You must discuss group expectations for contribution and effort as you begin to work together, and that you address any conflicts that arise immediately. I will be happy to serve as a mediator in this process if needed. Do not wait until the end of the semester and rely solely on the peer evaluations to resolve a problem. Ideally, any conflicts will be resolved to everyone's satisfaction before the peer evaluations are collected and thus no team member receives an extremely low peer evaluation.

Please note that once you sign the **group contract**, you are committed to your teammates and their project grades depend on you.

Mini Analyses:

There are three (3) mini analyses (in the form of mini case analyses or topical discussions) assigned for the course, which will be completed **individually**. Each case is worth **50 points** and the total is **150 points**.

You will answer a set of questions related to the case/topic and your answers must be typed, grammatically correct, organized, succinct, and clear. Formal language must be used. Appropriate (APA format) citation is required if applicable.

Detailed instructions and materials for each case/topic will be provided at a later date.

Your answers to the questions must be different from your classmate's answers because you should have different perspectives and interpretations. Paraphrasing another student's perspective that was not yours to begin with does **NOT** yield a "different" answer. All similar sets of answers (including the ones being paraphrased) will receive grades of zero (0) points for that entire assignment.

All mini analyses must be submitted the day they are due. No late assignments will be accepted, unless you have a documented, university-approved reason. This means that documentation (e.g., doctor's notes) must be provided in order for me to consider your late submission. Please do <i>not</i> ask for exceptions, as this will not be fair to the rest of the class.

Tests:

There are three (3) non-cumulative multiple choice tests (**80 points** each and **240 points** in total) throughout the course. The tests evaluate your understanding of the concepts discussed in the textbook. I strongly encourage you study in groups for any text-related content.

Tests must be taken during their scheduled class period. If you must miss an exam for a documented, university-approved reason, contact me before the day of the test to make other arrangements. Only documented university-approved absences will be accepted – if you miss an

exam for any other reason, no “make-ups” will be allowed and you will receive a grade of “0” for the test.

All approved absences require proper documentation, including absences for medical reasons. All absences must be approved by the instructor prior to the class session that will be missed, except for medical emergencies (however, note that medical emergencies still require documentation.) **Merely informing me of the reasons is not sufficient; documentation (e.g., doctor’s notes) must be provided.**

Attendance and Participation:

Attendance, participation, and in-class application activities are worth a total of **80 points**. Class attendance is a necessary, especially given the rigor of this course. However, attendance is **not** sufficient for good participation. You are expected to be active contributors to the classroom experience. (Merely showing up for work, but not contributing anything to the organization, generally would not be considered acceptable behavior in the real workplace.)

In addition to arriving on time for every class, you should plan to be prepared for class by reading the materials in advance and to contribute to in-class discussions and ask questions when concepts are not clearly understood. Throughout the semester, we will be doing a number of in-class activities involving the application of important concepts, and you should fully engage in those activities. By missing a class session, you are at risk of missing a class activity. **No “make-ups” of missed class activities will be allowed.**

Finally, the participation grade will be affected by the student’s **professionalism** in and out of class including working appropriately with other team members, department staff, and the professor. (See next section on Classroom Policies to understand what professionalism refers to.)
CLASSROOM POLICIES:

I expect you to treat this course *like a job*: Be **professional** in your speech, your writings including email (see *Email Etiquette* in this syllabus), and your behavior; be on time; and be prepared.

Prior to Class:

The format of this class necessitates participation and preparedness on the part of the student. You should read the materials before the class to which they are assigned.

During Class:

As a member of this class, you are invited to think, question, disagree and offer alternatives. That is part of the academic experience, as well as part of learning to be a contributing, critical thinker in any professional setting. However, my expectation is that you will behave **professionally and courteously** toward another student and the professor, and respect the rights of others at all times. Failure to do so will result in being un-enrolled from the course.

Most of you are or will be working **in a corporate setting**. It may be helpful in preparing you for that experience to think of class as a business setting. That means:

- You don't ever simply fail to show up for work in a corporate setting. You can't decide you're just "not interested" in going to work today. You have to arrange in advance for time off for valid reasons (such as attending a relevant business conference) or let your manager know if you are too ill to be in the office. You would never schedule vacation during a critical work project – that means that while you're in school you should schedule vacations between semesters or on approved university holidays, not during the semester.
- If you needed to miss a business meeting, you would inform your manager in a courteous manner and make arrangements with a colleague to fill you in on what you missed.
- You would never ask your manager if "anything important" were likely to happen at the meeting you are not attending. To do so implies that you believe meetings with your manager and colleagues are generally unimportant.
- You would never show up to a meeting empty handed, without bring any materials you might need – including the means to take notes (pen and paper or laptop), as well as any materials that were distributed in advance by your manager that will be referred to during that meeting.
- You would avoid being late, walking out in the middle of the meeting for any reason, or leaving early.
- You would silence your cell-phone to avoid disturbing the meeting and would never take a call during a meeting.
- You would not use your cell phone to text or Facebook during the meeting. You would not surf the internet or read/send email on your laptop during the meeting. You would not read a newspaper or work on tasks unrelated to the meeting. Doing any of these is rude, disruptive, and unprofessional.
- You would avoid whispering and laughing with the person sitting next to you. You would listen attentively, take notes, and manage your face and posture to convey interest and competence.
- You would avoid interrupting people or being rude in any way.
- You would wait until after the meeting to discuss special accommodations for your personal situation.

Why should you avoid these behaviors?

Because doing any of these things reflects badly on you!

Continued enrollment in this course indicates agreement with these policies.

Deviations from student expectations will affect your class participation grade. If it appears to me that you are particularly unprepared for class or are failing to meet the basic requirements of course etiquette, I reserve the right to ask you to leave the room.

EMAIL ETIQUETTE:

Communication via email is the norm in today's business world. A poorly written email that students sent to a potential employer will cost them the job! Thus, it is important that students learn how to write emails in a professional manner while they are in college.

When communicating with me via email, be sure to follow the email etiquette standards: **(1)** begin your message with a greeting, **(2)** formally address the person you are emailing (in this case, "Dr. Wei"), **(3)** identify yourself and state the purpose of your email, **(4)** add a signature, including your name and contact information if applicable, **(5)** add an email title that is brief but informative, and **(6)** proofread all the emails before clicking "send."

These standards also apply to Canvas Messages.

LATE WORK:

My experience with teaching university students suggests that, on average, 10 to 15 percent of the class will attempt to turn in assignments later than the time specified. Many reasons are given for late work (computer files corrupted, busy with the corporate job, group member issues, etc.) Trust me, I've heard them all. But no matter what the reason is, the bottom line is that either (a) the work was completed and turned in *when required*, or (b) the work was *not* completed and turned in when required.

Assignments are due on the specified due date. There is no provision for late work on assignments, unless you have a documented, university-approved reason.

Treat your classes like a job – you don't get to miss work deadlines without consequences, and in the corporate world those consequences are often much more serious than missing a grade on one class assignment. And making a reputation for yourself for completing work on schedule is a key to success in one's business career.

OTHER IMPORTANT INFORMATION:

Technology Requirements

This course will use the A&M-Central Texas Instructure Canvas learning management system.

Logon to A&M-Central Texas Canvas [<https://tamuct.instructure.com>].

Username: Your MyCT username (xx123 or everything before the "@" in your MyCT e-mail address)

Password: Your MyCT password

Canvas Support

Use the Canvas Help link, located at the bottom of the left-hand menu, for issues with Canvas. You can select "Chat with Canvas Support," submit a support request through "Report a Problem," or call the Canvas support line: 1-844-757-0953.

For issues related to course content and requirements, contact your instructor.

Other Technology Support

For log-in problems, students should contact Help Desk Central.

24 hours a day, 7 days a week:

Email: helpdesk@tamu.edu

Phone: (254) 519-5466

[Web Chat](http://hdc.tamu.edu): [http://hdc.tamu.edu]

Please let the support technician know you are an A&M-Central Texas student.

911 Cellular

Emergency Warning System for Texas A&M University – Central Texas

911Cellular is an emergency notification service that gives Texas A&M University-Central Texas the ability to communicate health and safety emergency information quickly via email, text message, and social media. All students are automatically enrolled in 911 Cellular through their myCT email account.

Connect at [911Cellular](https://portal.publicsafetycloud.net/Texas-AM-Central/alert-management) [https://portal.publicsafetycloud.net/Texas-AM-Central/alert-management] to change where you receive your alerts or to opt out. By staying enrolled in 911Cellular, university officials can quickly pass on safety-related information, regardless of your location.

Drop Policy

If you discover that you need to drop this class, you must complete a [Drop Request Form](https://www.tamuct.edu/registrar/docs/Drop_Request_Form.pdf) [https://www.tamuct.edu/registrar/docs/Drop_Request_Form.pdf].

Professors cannot drop students; this is always the responsibility of the student. The Registrar's Office will provide a deadline on the Academic Calendar for which the form must be completed, signed and returned. Once you return the signed form to the Registrar's Office, you must go into Warrior Web and confirm that you are no longer enrolled. If you still show as enrolled, FOLLOW-UP with the Registrar's Office immediately. You are to attend class until the procedure is complete to avoid penalty for absence. Should you miss the drop deadline or fail to follow the procedure, you will receive an F in the course, which may affect your financial aid and/or VA educational benefits.

Academic Integrity

Texas A&M University -Central Texas values the integrity of the academic enterprise and strives for the highest standards of academic conduct. A&M-Central Texas expects its students, faculty, and staff to support the adherence to high standards of personal and scholarly conduct to preserve the honor and integrity of the creative community. Academic integrity is defined as a commitment to honesty, trust, fairness, respect, and

responsibility. Any deviation by students from this expectation may result in a failing grade for the assignment and potentially a failing grade for the course. Academic misconduct is any act that improperly affects a true and honest evaluation of a student's academic performance and includes, but is not limited to, cheating on an examination or other academic work, plagiarism and improper citation of sources, using another student's work, collusion, and the abuse of resource materials. All academic misconduct concerns will be reported to the university's Office of Student Conduct. Ignorance of the university's standards and expectations is never an excuse to act with a lack of integrity. When in doubt on collaboration, citation, or any issue, please contact your instructor before taking a course of action.

Academic Accommodations

At Texas A&M University-Central Texas, we value an inclusive learning environment where every student has an equal chance to succeed and has the right to a barrier free education. The Department of Access and Inclusion is responsible for ensuring that students with a disability receive equal access to the University's programs, services and activities. If you believe you have a disability requiring reasonable accommodations please contact the Department of Access and Inclusion at (254) 501-5831. Any information you provide is private and confidential and will be treated as such.

For more information please visit our [Access & Inclusion](https://www.tamuct.edu/student-affairs/access-inclusion.html) webpage [https://www.tamuct.edu/student-affairs/access-inclusion.html].

Important Information for Pregnant and/or Parenting Students

Texas A&M University-Central Texas supports students who are pregnant and/or parenting. In accordance with requirements of Title IX and guidance from US Department of Education's Office of Civil Rights, the Dean of Student Affairs' Office can assist students who are pregnant and/or parenting in seeking accommodations related to pregnancy and/or parenting. For more information, please visit <https://www.tamuct.departments/index.php>. Students may also contact the institution's Title IX Coordinator. If you would like to read more about these [requirements and guidelines online](#), please visit the website [http://www2.ed.gov/about/offices/list/ocr/docs/pregnancy.pdf].

Title IX of the Education Amendments Act of 1972 prohibits discrimination on the basis of sex and gender – including pregnancy, parenting, and all related conditions. A&M-Central Texas is able to provide flexible and individualized reasonable accommodation to pregnant and parenting students. All pregnant and parenting students should contact the Division of Student Affairs at 254-501-5909 to seek out assistance. Students may also contact the University's Title IX Coordinator.

Tutoring

Tutoring is available to all A&M-Central Texas students, both on-campus and online. On-campus subjects tutored include Accounting, Advanced Math, Biology, Finance, Statistics, Mathematics, and Study Skills. Tutors are available at the Tutoring Center in Warrior Hall, Suite 111.

If you have a question regarding tutor schedules, need to schedule a tutoring session, are interested in becoming a tutor, or any other question, contact Academic Support Programs at 254-519-5796, or by emailing Dr. DeEadra Albert-Green at deeadra.albertgreen@tamuct.edu.

Chat live with a tutor 24/7 for almost any subject on your computer! Tutor.com is an online tutoring platform that enables A&M-Central Texas students to log-in and receive FREE online tutoring and writing support. This tool provides tutoring in over forty subject areas. Access Tutor.com through Canvas.

University Writing Center

Located in Warrior Hall 416, the University Writing Center (UWC) at Texas A&M University–Central Texas (TAMUCT) is a free workspace open to all TAMUCT students from 10:00 a.m.-5:00 p.m. Monday thru Thursday with satellite hours in the University Library Monday thru Thursday from 6:00-9:00 p.m. This semester, the UWC is also offering online only hours from 12:00-3:00 p.m. on Saturdays.

Students may arrange a one-on-one session with a trained and experienced writing tutor by visiting the UWC during normal operating hours (both half-hour and hour sessions are available) or by making an appointment via [WOnline](#) at [https://tamuct.mywconline.com/]. In addition, you can email Dr. Bruce Bowles Jr. at bruce.bowles@tamuct.edu for any assistance needed with scheduling.

Tutors are prepared to help writers of all levels and abilities at any stage of the writing process. While tutors will not write, edit, or grade papers, they will assist students in developing more effective composing practices. By providing a practice audience for students' ideas and writing, our tutors highlight the ways in which they read and interpret students' texts, offering guidance and support throughout the various stages of the writing process. In addition, students may work independently in the UWC by checking out a laptop that runs the Microsoft Office suite and connects to WIFI, or by consulting our resources on writing, including all of the relevant style guides. Whether you need help brainstorming ideas, organizing an essay, proofreading, understanding proper citation practices, or just want a quiet place to work, the UWC is here to help!

If you have any questions about the UWC, please do not hesitate to contact Dr. Bruce Bowles Jr. at bruce.bowles@tamuct.edu.

University Library

The University Library provides many services in support of research across campus and at a distance. We offer over 200 electronic databases containing approximately 250,000 eBooks and 82,000 journals, in addition to the 85,000 items in our print collection, which can be mailed to students who live more than 50 miles from campus. Research guides for each subject taught at A&M-Central Texas are available through our website to help students navigate these resources. On campus, the library offers technology including cameras, laptops, microphones, webcams, and digital sound recorders.

Research assistance from a librarian is also available 24 hours a day through our online chat service, and at the reference desk when the library is open. Research sessions can be scheduled for more comprehensive assistance, and may take place on Skype or in-person at the library. Assistance may cover many topics, including how to find articles in peer-reviewed journals, how to cite resources, and how to piece together research for written assignments.

Our 27,000-square-foot facility on the A&M-Central Texas main campus includes student lounges, private study rooms, group work spaces, computer labs, family areas suitable for all ages, and many other features. Services such as interlibrary loan, TexShare, binding, and laminating are available. The library frequently offers workshops, tours, readings, and other events. For more information, please visit our [Library website](http://tamuct.libguides.com/index) [http://tamuct.libguides.com/index].

A Note about Sexual Violence at A&M-Central Texas

Sexual violence is a serious safety, social justice, and public health issue. The university offers support for anyone struggling with these issues. University faculty are mandated reporters, so if someone discloses that they were sexually assaulted (or a victim of Domestic/Dating Violence or Stalking) while a student at TAMUCT, faculty members are required to inform the Title IX Office. If you want to discuss any of these issues confidentially, you can do so through Student Counseling (254-501-5955) located on the second floor of Warrior Hall (207L).

Sexual violence can occur on our campus because predators often feel emboldened, and victims often feel silenced or shamed. It is incumbent on ALL of us to find ways to actively create environments that tell predators we don't agree with their behaviors and tell survivors we will support them. Your actions matter. Don't be a bystander; be an agent of change. For additional information on campus policy and resources visit the [Title IX webpage](https://www.tamuct.edu/departments/compliance/titleix.php) [https://www.tamuct.edu/departments/compliance/titleix.php].

**Brand Management
CLASS SCHEDULE
Fall 2018**

(This schedule is subject to changes and corrections.)

Week/Date	Topics	Chapters/Tests/Deadlines
Week 1		
TH - 8/30	Course Overview/Refresher on Marketing/Power of Brands (Course Objective 1)	Read Syllabus; Form groups; Current Event Presentation Sign-up; View materials posted under Week 1 on Canvas.
Week 2		
TH - 9/6	What is a Brand/How do Brands Work (Course Objective 2)	Read Chapter 1; View materials posted under Week 2 on Canvas; Brand Audit: Group Contract Due.
Week 3		
TH - 9/13	Theories of Brands and Branding (e.g., Brand Associations, Brand Identity, Brand Positioning, etc.) (Course Objective 2)	Read Chapter 2; View materials posted under Week 3 on Canvas; Brand Audit: Brand Selection Due; (Graduate Student) Current Event Presentation: Brand Identity.
Week 4		
TH - 9/20	Theories of Brands and Branding Continued (Course Objective 2)	Read Chapter 3; View materials posted under Week 4 on Canvas; (Graduate Student) Current Event Presentation: Brand Positioning.
Week 5		
TH - 9/27	How to Build a Brand (Course Objective 3)	Read Chapters 4; View materials posted under Week 5 on Canvas; (Graduate Student) Current Event Presentation: Spokesperson; Brand Audit Check Point #1. Mini Analysis #1 Due 9/30 (Sunday) Midnight on Canvas.

Week 6		
TH - 10/4	How to Build a Brand continued (Course Objective 3)	Read Chapters 6; View materials posted under Week 6 on Canvas; *** Test 1***
Week 7		
TH - 10/11	Brand Measurement and Metrics (Course Objective 5)	Read Chapters 8; View materials posted under Week 7 on Canvas; (Graduate Student) Current Event Presentation: Brand Placement.
Week 8		
TH - 10/18	Brand Measurement and Metrics continued (Course Objective 5)	Read Chapters 9 & 10; View materials posted under Week 8 on Canvas; (Graduate Student) Current Event Presentation: Brand Equity; Brand Audit: Check Point #2.
Week 9		
TH - 10/25	Brand Failure (Course Objective 4)	View materials posted under Week 9 on Canvas; (Graduate Student) Current Event Presentation: Brand Failure/Rejuvenation Mini Analysis #2 (Launching the BMW Z3 Roadster) Due 10/21 (Sunday) Midnight on Canvas
Week 10		
TH - 11/1	NO CLASS: Dr. Wei travels to present research in Florida	*** Test 2***
Week 11		
TH - 11/8	How to Manage a Brand (e.g., Brand Portfolio, Brand Extension, etc.) (Course Objective 3)	Read Chapter 11 & 12; View materials posted under Week 11 on Canvas. (Graduate Student) Current Event Presentation: Brand Extension;
Week 12		
TH - 11/15	How to Manage a Brand continued (Course Objective 3)	Read Chapter 13; View materials posted under Week 12 on Canvas. (Graduate Student) Current Event Presentation: Global Brands; Brand Audit: Check Point #3.

Week 13		
TH - 11/22	NO CLASS (Thanksgiving) Self-Study: Global Brands (Course Objective 3)	Read Chapter 14; View materials posted under Week 12 on Canvas; Mini Analysis #3 Due 11/25 (Sunday) Midnight on Canvas
Week 14		
TH – 11/29	Big Picture and Special Topics/Brand Audit (Course Objective 4)	Read Chapter 15; Brand Audit: Check Point #4; *** Test 3***
Week 15		
TH – 12/6	Brand Audit Final Discussions	
Week 16		
TH – 12/13	Brand Audit Presentations	Business Attires! Look Sharp! 😊 Brand Audit Written Report, Presentation Slides, and Peer Evaluation Due 12/13 (Thursday) Midnight on Canvas

(NOTE: This class has both graduate and undergraduate students. All the current event presentations are delivered by graduate students, not undergrad students. However, undergrad students are required to attend the presentations and participate in discussions if applicable.)

Important University Dates

August 27, 2018

Add, Drop, and Late Registration Begins for 16- and First 8-Week Classes. \$25 fee assessed for late registrants.

August 29, 2018

Deadline for Add, Drop, and Late Registration for 16- and First 8-Week Classes

September 12, 2018

Deadline to drop 16-Week Classes with No Record

November 9, 2018

Deadline to Drop 16-Week Classes with a Quit (Q) or Withdraw (W)