INSTRUCTOR AND CONTACT INFORMATION

Instructor Contact Information

Course Instructor: Rebecca McPherson Ph.D., SPHR
Office location: Founders Hall, #320
Office phone: 254-519-5785 or call Melanie Mason 254-519-5437
Email address: becca.mcpherson@tamuct.edu
If you have any questions or concerns before class starts, please send an e-mail to becca.mcpherson@tamuct.edu. When sending an e-mail, please identify HRM 5303 in the subject line!
After class starts, Canvas inbox is my preferred method of communication.

Instructor’s A&M-CT Office Hours

If you have any questions about this course or during the course, I am available in my A&M-CT office Tuesday from 1:00 p.m. to 5:00 p.m. and the third and fourth Thursday from 1:00 p.m. to 3:00 p.m. I am also available the first and second Thursday from 1:00 p.m. to 3:00 p.m. virtually. Please contact me by e-mail to set up an appointment. Finally, you can send Canvas Inbox or e-mails anytime; I usually respond to questions quickly, but not longer than 24 hours. If you need assistance outside the stated office hours, please send me an email request, and we will find a time that works around our schedules.

Mode of Instruction and Course Access

This course uses a 100% online asynchronous format and the A&M-Central Texas Canvas Learning Management System [https://tamuct.instructure.com] as a course platform. You will use your Canvas username and password communicated to you separately to log in to this system. Additional information is located in this syllabus under TECHNOLOGY REQUIREMENTS AND SUPPORT.

Student–Instructor Interaction
Canvas inbox is my preferred method of communication, and I typically respond within a few hours, but not more than 24 hours. If you do not receive a response within 24 hours, please contact me by phone. I am also typically online or in an A&M-CT Canvas classroom Monday and Wednesday between 10:00 and 14:00. If you need assistance outside the stated office hours, please send me a Canvas inbox request, and we will find a time that works around our schedules. Finally, I am available by phone and typically answer the phone up to 8:00 pm. If I do not answer the phone, please leave a message, and I will call you back as soon as possible.

911 Cellular

Emergency Warning System for Texas A&M University-Central Texas 911Cellular is an emergency notification service that gives Texas A&M University-Central Texas the ability to communicate health and safety emergency information quickly via email, text message, and social media. All students are automatically enrolled in 911Cellular through their myCT email account. Connect at 911Cellular [https://portal.publicsafetycloud.net/Texas-AM-Central/alert-management] to change where you receive your alerts or to opt out. By staying enrolled in 911Cellular, university officials can quickly pass on safety-related information, regardless of your location.

COURSE INFORMATION

Course Overview and Description

In this course, students will study talent development program design and management, dominate learning process models and theories, and the changing nature of work. Identify strategic considerations of an increasingly global and diverse workforce on learning program design, development, and implementation. Investigate recent trends in instructional design and learning technologies. Prerequisite: Management Leveling.

Course Objectives

Upon successful completion of HRM 5303 Managing Human Resource Development you will be able to demonstrate the following competencies:

1. Comprehension of strategic management concepts related to designing and implementing effective and efficient human resource development (HRD) programs. ASSESSED ASSIGNMENT 1, EXAM 1, ASSIGNMENT 2
2. Demonstrate an understanding of motivation and learning theories in the design and implementation of effective and efficient human resource development programs. ASSESSED ASSIGNMENT 1, EXAM 1, ASSIGNMENT 2
3. Demonstrate an understanding of human resource development concepts and theories related to (ADDIE) designing, implementing, and evaluating effective organizational training and development programs and Rapid Instructional Design (RID). ASSESSED EXAM 1, EXAM 2, ASSIGNMENT 2
4. Ability to analyze and apply HRD concepts related to levels of needs analysis, types of training, and training challenges such as employee behavior, learner motivation, organizational culture, and global mindset. ASSESSED ASSIGNMENT 1, EXAM 1, EXAM 2, ASSIGNMENT 2
5. Ability to analyze and apply HRD concepts to human resource development practice. ASSESSED EXAM 2, ASSIGNMENT 2, EXAM 3
6. Comprehension of organizational and community issues related to talent management, knowledge management, change management, and global mindset. ASSESSED EXAM 3
7. Understand, apply, and demonstrate professionalism as described under professional etiquette.

Module and week-level student outcomes are listed in the Canvas classroom at the beginning of each module and week’s content.

Required Textbook


Human Resource Development, 7th Edition
Jon M. Werner

COURSE REQUIREMENTS

Course Requirements

A syllabus serves as an instructional and study planning document for both faculty and students. Although every effort will be taken to complete the semester according to the syllabus, it may become necessary to make certain changes to facilitate the academic environment better. In such an event, changes will be announced within one week of the change decision in the Canvas classroom. Changes may be made within the last two weeks of the semester only in exceptional circumstances. Conflicts between Canvas and the syllabus will be resolved according to syllabus requirements. Following is a description of the major course assignments as well as other components that make up the total grade for this course.

Professional Etiquette

Students are expected to embody professionalism to include the following: Demeanor – polite and well-spoken, demonstrating tact, respect, compassion, appreciation, inclusive, mature - not rude, belligerent, arrogant, or aggressive; Reliable – follow through on tasks in a timely manner, communicate unanticipated events; Competent – commit to learning and applying content from the course, act in a responsible manner and practice sound judgement, seek assistance when appropriate; Ethical – honest and trustworthy; Equality – refrain from giving or seeking preferential treatment unless supported by the office of Student Success, adhere to published policies of the university, seek assistance or clarification when appropriate. A student who violates professional etiquette in a manner that is egregious (as determined by the instructor) may result in a failing grade for the course. A less severe penalty may be assigned by the instructor depending on the circumstances of the situation.

Activities 150 points (4 @ 5, 7 @ 10, 4 @ 15 points)
Activities are a critical part of learning and assignment completion. They are intended to provide an opportunity for student-to-student as well as student-to-instructor discussion of applied concepts. Activities are intended to facilitate students’ creation of knowledge through controlling the learning process in staged hands-on activities, contributing their personal experiences, subsequently engaging in analysis, evaluation, and synthesis of multiple perspectives as well as engaging in a collaborative assessment of learning. Therefore, assignment activities allow you to get feedback from other students as well as your instructor. Some activities will require follow-up posts to other students, while other activities will not. Please monitor the course calendar carefully to avoid losing points needlessly.

Please note: Activities are interactive and time sensitive; therefore, contributions to discussions and activities will not be accepted for course credit after they close. Further: A student’s behavior that is unprofessional and or violates professional etiquette expectations will receive a Canvas Inbox message from the instructor and a 10% deduction on the course requirement. A 25% deduction per occurrence will be assessed on the course requirement after that. Professional etiquette (technology-based netiquette and in-person professional conduct) is related to course outcome 6 and is required at all times.

Please note: Assignment activities are worth low levels of points but should not be overlooked. Additional information will be provided in stages through required videos and/or related assignment activities listed in the course schedule. Failing to watch required videos and/or participate in assignment activities could result in a failing grade for the assignment – especially if you misunderstood or overlooked a critical aspect of the assignment.

Grading Criteria: Activities

Activity Response: Student provided an initial response to the stated activity. The overall initial response was complete, demonstrated understanding and comprehension of concepts. Answers contributed to the development of related assignment.
Student provided a good quality response (100%), Some improvement needed (80%), Substantial improvement needed (50%), Expectations are not met (0%)

• No late submissions accepted for course credit.
• 25% deduction for poor writing quality. (Writing quality should be adequate with proper sentence structure, spelling, and effective word choice.)

Activity Feedback to Peers: Student actively participated in the activity, authentically engaged other students, and met the minimum required responses to classmates in quantity and quality. Minimum responses should add/engage in a conversation, share your perspective, and be thoughtful/critical. Feedback to students is not simply a conversational discussion. This is an informal assessment by peers of student’s work products and ideas.
Participation resulted in an engaging discussion and outstanding quality responses (100%), Participation resulted in a discussion and excellent quality responses (90%), Participation resulted in a discussion and good quality responses - some improvement needed (80%), Substantial improvement needed (50%), Expectations are not met (0%)

• No late submissions accepted for course credit.
• 25% deduction for poor writing quality. (Writing quality should be adequate with proper sentence structure, spelling, and effective word choice.)
• 100% deduction for violations of professional etiquette.
Assignments include a course-long project, which allows you to select a non-profit organization for service learning or a for-profit organization you may be interested in working at or where you are already working. This choice is intended to help students adapt the learning experience to their needs, make the learning personally relevant, and garner a positive attitude about this learning endeavor. So, choose your organization wisely.

The course-long project includes two major assignments. The first assignment is an investigation into why compliance training typically fails. This is intended to allow you to investigate potential problems with talent development programs, brainstorm potential solutions, investigate innovative designs, and connect talent development programs to business drivers. The second assignment builds from the first assignment. Therefore, you need to do an excellent job on the first assignment. Your investigations in the first assignment will broaden your ideas about what you can do in the second assignment.

The second assignment is an original design of a compliance training program related to content in chapter 15. You can integrate ideas from other chapters into your topic from chapter 15. In the second assignment, you will be designing an effective training program, which mitigates the issues you identified in the first assignment. Then, you will utilize your written design to create a storyboard presentation for other students to view. You will receive feedback from other students to improve your final design.

I hope that you will have the opportunity to create your training program design at a later date. Students who do an outstanding job on this assignment and actively collaborate with management in their selected organization may have the option of a management internship for course credit in the spring semester to develop, implement, and evaluate their final training program design.

Late Assignments: Assignments may be turned in up to three days late with a 10% late penalty. Assignments are not accepted after three days late without written documentation of an unavoidable or unforeseeable event. For more information about my policy regarding late work, please review Late Assignments under the Instructor’s Policies. While assignments represent the independent work of students; collaborative teamwork is appropriate in the related activities. Also note: any assignment not made up as approved and arranged by the professor will receive a zero.

Students whose assignment includes academic integrity violations, such as but not limited to plagiarism, will receive a 0 on the assignment and possible referral to Student Affairs. However, “I reserve the right to reduce the penalty if I believe the academic integrity issue was unintentional or very minor in impact. Please review the policies regarding Academic Integrity and Plagiarism” (Dr. Rebecca). If you are unfamiliar with APA, I encourage you to purchase a copy of the Publication Manual of the American Psychological Association (APA, 6th ed.). Keep in mind; you are required to use the American Psychological Association (APA) formatting for assignment formatting, layout, citations, and references as part of your HRM 5303 assignments.

Assignment 1: Transfer of Training - Research Report

The Transfer of Training - Research Report is worth 100 points and supports learning outcomes 1, 2, & 4. This assignment is a written research paper. In 2016 the EEOC stated compliance training was found to be ineffective nationwide. Why is compliance training ineffective? In this investigation, you will provide an informed discussion of the potential cause and effect relationships impacting transfer of
training for compliance training programs. This topic supports your course-long project, but it also has substantial overlaps into why many analytic and diagnostic training initiatives fail.

Completing the assignment. Draw on information gained from activities as well as your investigations. Provide an informed discussion (3-4 pages) of why compliance training is typically ineffective. Draw on a variety of reliable, valid sources of information to support your significant points. Identify any limitations in your discussion. Demonstrate an understanding of the impact that learner motivation and business drivers have on effective training program outcomes. Develop training objectives based on your selected organization and research report data - used in place of an organization-needs analysis.

This research report includes a title page, the body of the paper 3-4 pages synthesizing a minimum of 10 sources, and a reference page (5-6 pages total). However, keep the following items in mind:

- An informed discussion is not your opinion.
- Valid, reliable sources are sources that are vetted for accuracy and retractions are made if the information is found to be inaccurate. Such sources may include, but is not limited to, peer-reviewed journal articles, industry magazines, federal and professional organizations’ websites, etc.
- A variety of sources means at least three sources when presenting a significant point. However, a minimum of 10 sources is required.
- Be sure to paraphrase only, no direct quotes. Properly cite and reference in APA all sources of information. Utilize APA writing style and layout.
- Sources not correctly referenced AND cited in the paper will not be counted. I will check for citations.
- The body of the paper that exceeds or does not meet the page limit within half a page will receive a substantial deduction.

Submitting your assignment. Your assignment should be uploaded as an MS Word document by midnight of the due date. For this assignment, you will need MS Word to complete this assignment. To submit the assignment, go to the left menu under Assignments, then select Assignment 1.

Grading Criteria: Assignment 1

This assignment is graded with a grading rubric based on the criteria below. The rubric is located in the Canvas classroom with the assignment description.

- Directions: 0% Student followed directions, uploaded the paper to submission link, submitted on time (not met -10%). The overall paper followed directions for page length (not met -10%), number and type of resources (not met -10%), and student’s paper and conduct demonstrated professionalism (not met -50% to 100%).
- Formatting/Organization: 8% (8 points) Student’s paper was presented in an organized manner, using correct APA layout including headings and subheadings.
- Writing Style/APA Within Paper: 8% (8 points) Student’s paper had minimal grammatical errors, followed APA formatting rules, in-text and parenthetical citations as well as references are correct or show very few errors.
- Reference Requirement: 15% (15 points) Student met requirements set forth for references. 10 total reliable, valid, appropriate sources.
- Content: 59% (59 points) The paper demonstrated a depth of understanding where content was
well-written (strong writing style)
well-developed (no gaps in the discussion)
balanced (considered alternate viewpoints)
limitations/concerns (considered uncontrollable elements)
integrated (references were effective and sufficient)
critical (synthesized the information)

Learning Objectives: 10% (10 points) Learning objectives are SMART and appropriate based on the selected organization and the informed discussion.

Assignment 2: Compliance Training Design

Compliance Training Design is worth 170 points, supports learning outcomes 1 - 4 & 5. This assignment has two parts. In part 1 you will design a compliance training program (100 points). In part 2 you will create a storyboard of the design (70 points). To do this, you will participate in weekly activities and provide peer feedback to other students for select activities. You will use the organization that was selected and approved for assignment 1 and draw on the information obtained for the completion of assignment 1 as the foundation of assignment 2. Together assignments 1 and 2 make up the course-long project.

Completing Part 1 of the assignment.
Part 1 includes a 5-7 paged written description of your compliance training program design expanding on the rationale behind this design. This paper also includes the APA required title page and reference page.

Draw on information gained from weekly activities, peer feedback, and instructor feedback as well as your investigations. Your written description should include:

• A summary of your final design choices including the learning objectives, modality, learner characteristics, learner limitations, and links to business drivers.
• A description of which learning theories or models to be used and how.
• A description of how learner engagement will be facilitated and maintained.
• A description of how learner preferences will be incorporated into the training design.
• A description of content concerns related to an accessible and inclusive environment as well as how these concerns will be addressed.
• A description of how the transfer of learning and impact on business drivers will be determined.

Completing Part 2 of the assignment.
ADDIE is a linear process model, which is excellent for small projects or working alone on a project. Rapid Instructional Design (RID) is based on ADDIE; however, it is better for collaboration with the selected non-profit or for-profit organization and identification of potential problems early in the design process. Utilizing a RID process model, develop a training program sample utilizing ppt with a voice over - storyboard. When creating the storyboard keep in mind the needs of the selected organization’s decision maker and potential feedback requirements of your peers.

The storyboard is your "product" of the written paper and provides a comprehensive lesson OUTLINE. Your storyboard should include

• a PPT presentation with voice over
• a comprehensive lesson OUTLINE which includes topics, objectives, training materials, content outline/schedule
• in your voice over-explain how components will or will not
  o foster learner engagement – how will you sustain involvement, how will this be challenging, how is this topic made relevant
  o developing competence – how will you allow learners to apply and practice concepts, garner a positive attitude toward learning, provide relevant feedback
  o inclusive environment – how will you make students feel respected, create an environment where they can express their ideas, make the experience meaningful
  o foster attitudes – develop a positive attitude about the content, make the learning personally relevant, facilitate choices that allow learners to adapt the learning

The storyboard should not be a cut and paste of your written component. Instead, it is a training design sample without the development of a final product. Please review the storyboard information provided in the additional resources module.

Submitting your assignment. Part 1 of your assignment should be uploaded as an MS word document by 11:59 p.m. on the due date to the assignment 2 link. To submit part 1, go to the left menu under Assignments, then select Assignment 2.

Your storyboard should be uploaded to the appropriate week for your presentation AND the assignment 2 Part 2 link. For part 2, you will need appropriate software and hardware including a microphone to record audio and ppt software. To submit part 2, go to your assigned week (13, 14, or 15) and upload your storyboard. Graded assignments may be returned as late as after completion of the training program week.

Assignment 2: Grading Criteria Part 1 (100 points)

This assignment is graded with a grading rubric based on the below criteria. The rubric is located in the Canvas classroom with the assignment description.
• Directions: 0% Student followed directions, uploaded the paper to submission link, submitted on time (not met -10%). The overall paper followed directions for page length (not met -10%), number and type of resources (not met -10%), and student's paper and conduct demonstrated professionalism (not met -50% to 100%).
• Formatting/Organization: 8% (8 points) Student's paper was presented in an organized manner, using correct APA layout including headings and subheadings following the assignment outline.
• Writing Style/APA Within Paper: 8% (8 points) Student's paper had minimal grammatical errors, followed APA formatting rules, in-text and parenthetical citations as well as references are correct or show very few errors.
• Content: 84% (84 points) The paper demonstrated a depth of understanding where the training program design was
  o complete and correct (adequately addressed all required items)
  o well-written (strong, clear writing style)
  o well-developed (no gaps in content or logic)
  o correctly aligned (elements supported design)
  o addressed limitations/concerns (addressed uncontrollable elements)
propsely integrated HRD concepts (references to support design choices were effective and included)

Assignment 2: Grading Criteria Part 2 (70 points)

- Professional Presentation: 0% Student followed directions, uploaded the ppt with voice over to the assigned discussion link, submitted on time (not met -10%). Student's paper and conduct demonstrated professionalism (not met -50% to 100%).
- Voice Over Explanation: 50% (35 points) The presentation was professional demonstrating employer demand technology skills, engaging voiceover narration-80% of slides, utilized powerpoint best practices (relevant and effective use of design, layout, font, images, graphs; limited text on each slide, consistent grammar, punctuation, and size, etc.) Descriptions of learning motivation were appropriate including learner engagement, competence, inclusive, and attitudes.
- Design Content 50% (35 points) The comprehensive lesson OUTLINE was complete and appropriate, demonstrated collegiate quality research and analysis, and design was properly aligned, the design was innovative (engaging design).

Reflective Journals: 10 points (2 @ 5 points each)

Reflective journals are a mile marker in your learning experience where you are provided the opportunity for self-reflection, sharing your learning experience to this point in the course, self-assessment of progress, and an opportunity to create needed change and control the learning process. The reflective journal is an individual assignment and a descriptive account of your incremental learning over the duration of the course related to course outcomes 1-5. This journal not only provides you with an opportunity to reflect on what you have learned so far, but it also helps the professor to understand your unique learning experience. Information from journal entries will also help to improve the overall course experience for you and subsequent students. This reflection is worth 5 points. Please answer all of the questions below.

- Describe your most memorable learning experience(s) in completing this assignment.
- Which activities most contributed to your ability to complete this assignment and why?
- Which activities least contributed to your ability to complete this assignment and why?
- How did you contribute to the learning experiences of other students?
- How did other students contribute to your learning experience?
- What aspects of the course allowed you to control your learning pace and experience?
- Are there any aspects of the course that could be improved to allow better control of your pace and learning experience?
- Are there any other comments you would like to share about your learning experiences so far?

Grading Criteria: Reflective Journal

- Reflection: 50% (2.5 points) Student provided a thoughtful reflection of questions posed.
- Complete: 50% (2.5 points) Student provided a timely and complete response to questions posed for reflection.

Weekly Quizzes: 210 points (14 @ 15 points each)
Chapter review quizzes provide students an opportunity to self-assess progress in understanding concepts presented in the required textbook as well as to help prepare you for exams 1-3. Quizzes reinforce critical concepts from the required readings related to module-level objectives. Quizzes will be completed and submitted in Canvas, then scored automatically through A&M-CT’s Web-supported Canvas application.

**Completing quizzes.** Each quiz includes 15 questions (1 point each) and is anticipated to take approximately 10 minutes to complete. However, you may take up to 15 minutes to complete the quiz. Quizzes are low stress based on their design allowing them to be retaken three times keeping the highest grade. However, keep in mind that quizzes must be completed by the due date posted in the course schedule. A note of caution, choosing not to take the quizzes can have a negative impact on your grade over the duration of the course. Finally, opportunities to complete quizzes late will only be provided with written documentation of an unavoidable or unforeseeable event.

**Exams: 375 points (3 @ 125 points each)**

There will be three objective exams administered during the semester, which assess knowledge and understanding of module-level objectives. Exam 1 supports course outcomes 1 - 4, exam 2 supports course outcomes 2 - 5, and exam 3 supports course outcomes 5 & 6. Similar to quizzes, exams will be completed and submitted by the due date posted in the course schedule.

**Completing exams.** Exams include 50 questions (2.5 points each), which assesses content from the required readings as well as written and video lectures. Question types may include single choice - select one and fill in the blank; multiple choice - select all that apply, multiple answers, and order/match/sequence the concepts. Exams are open book; however, if you do not study and choose to look up all of the answers during the exam, you will not have sufficient time to complete the exam. Questions will be scored automatically through A&M-CT’s Web-supported Canvas application. Exams are anticipated to take approximately 65 minutes each, and they must be completed in one sitting by the due date posted in the course schedule. Opportunities to complete exams late will only be provided with written documentation of an unavoidable or unforeseeable event. Exams represent the independent work of students; teamwork will not be permitted on exams. Further: any exam not made up as approved and arranged by the professor will receive a zero.

All exams open on Saturday 12:30 am before the scheduled week, and close on their due date at 11:59 p.m. CST. Exams can only be taken one time.

**Instructor Policies:**

Instructors policies can be found at the end of the syllabus under Instructor Policies Related to Absence, Grading, etc.

**Course Grading Criteria:**

Graded requirements support course objectives and include a combination of discussions, assignments, quizzes, and exams.

**Grade Composition**

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
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<tbody>
<tr>
<td>35%</td>
<td>Exams 350 points (2 @ 125 1 @ 100 points)</td>
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<tr>
<td>21%</td>
<td>Weekly Quizzes 210 points (14 @ 15 points each)</td>
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<tr>
<td>27%</td>
<td>Assignments 270 points (100 and 170 points each)</td>
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</tbody>
</table>
1% Reflective Journals 10 points (2 @ 5 points each)
15% Activities 150 points (4 @ 5, 7 @ 10, 4 @ 15 points)
1% Introduction & Syllabus Review 10 points (2 @ 5 points each)

100%= 1000 total points

Grades will be computed using the following point scale. A= 1000-900, B= 899-800, C= 799-700, D= 699-600, and F= 599 or less. There are no bonus assignments in this course.

Posting of Grades

All student grades will be posted in the Canvas Grade book within 7 days of submission and/or close of discussions. However, most grades will be returned within 3-5 days except assignment 2. Students should monitor their grades through this tool and report any issues immediately.

Submitting Course Requirements

Please submit all course requirements (activities, assignments, quizzes, and exams) through the Canvas classroom. If you are unable to post to the Canvas classroom due to an unexpected difficulty, please send me an e-mail explaining the difficulty. Be sure to place HRM 5303 in the subject line! Then, post or complete the course requirement in the Canvas classroom as soon as you can, so that you may receive feedback and a grade for the course requirement.

COURSE OUTLINE AND CALENDAR

Complete Course Outline

“I reserve the right to make changes to the course schedule if the need arises” (Dr. Rebecca). If changes are made, you will be notified in advance of the change through a posted announcement in the Canvas classroom. Required video time commitment is estimated as ~ minutes. Additional “required” videos will be added throughout the course as commentary related to concepts in the required textbook as well as expanding on topics not adequately covered in the textbook. “Required” video content will be included on exams. Links to all course requirements are located in the Module for each week.

Week 1: August 27, Monday – September 2, Sunday

Module 1 – Part 1
Course Information
Student Introductions (5 points, due Sunday 09/02)
Read Ch. 1 – Introduction to HRD
Complete Chapter Review Quiz 1 (15 points, due Sunday 09/02) SUPPORTS EXAM 1
Required Videos (~10-20 minutes), Supplemental Videos (~31 minutes)
Activity 1 Course Project – Choose an organization as the context for your course project. I highly encourage you to consider approaching a non-profit or small for-profit organization to provide training design services tailored to their organization’s needs. Students who do an outstanding job on this design and have support from the selected organization may request an MBA HRM internship elective for the
spring semester to fully develop, implement, and evaluate the organization’s compliance training program. (5 points, due Sunday 09/02) SUPPORTS ASSIGNMENT 1

Topics Covered
- Course Expectations
- HRD Functions
- HRD Roles
- HRD Strategy
- HRD Challenges
- ATD Competency Model
- HRCI

August 27th Class Begins
August 27th -29th Add/Drop/Late Registration

Week 2: September 4, Tuesday – September 9, Sunday

Module 1 – Part 2
Read Ch. 2 – Influences on Employee Behavior
Chapter Review Quiz 2 (15 points, due Sunday 09/09) SUPPORTS EXAM 1
Required Videos (~10-20 minutes), Supplemental Videos (~41 minutes)
Activity 2 Course Project – Pick a compliance topic from chapter 15, which may need to be addressed by your selected organization. (5 points, due Sunday 09/09) SUPPORTS ASSIGNMENT 1

Topics Covered
- Employee Behavior
- Leadership
- Organizational Culture
- Motivation Theory
- Behaviorism
- Cognitivism
- Constructivism

September 3rd Labor Day

Week 3: September 10, Monday – September 16, Sunday

Module 1 – Part 3
Read Ch. 3 – Learning and HRD
Complete Chapter Review Quiz 3 (15 points, due Sunday 09/16) SUPPORTS EXAM 1
Required Videos (~10-20 minutes), Supplemental Videos (~28 minutes)
Activity 3 Course Project – Investigate why compliance training is typically ineffective. Discuss one reason why compliance training is typically ineffective and how this cause can be mitigated in the training design. Provide an APA reference and citation for the cause and training design solution. (10 points, due Sunday 09/16) SUPPORTS ASSIGNMENT 1

Topics Covered
- Learner Characteristics
- Pedagogy/Andragogy
- Informal Learning/Constructivism
- Learning Preferences
- Gagne’s Theory/Cognitivism
- Active Practice/Learning
- Transfer of Training
September 12th Last day to drop with no record

Week 4: September 17, Monday – September 23, Sunday

Module 1 – Part 4
Read Ch. 4 – Assessing HRD Needs
Complete Chapter Review Quiz 4 (15 points, due Sunday 09/23) SUPPORTS EXAM 1
Required Videos (~10-20 minutes), Supplemental Videos (~13 minutes)
Activity 4 Course Project – Investigate why your chosen topic is important to your selected organization.
Pay particular attention to legal concerns, social climate, and business drivers. (10 points, due Sunday 09/23) SUPPORTS ASSIGNMENT 1

Topics Covered
- Levels of Needs Analysis
- Conducting Needs Analysis
- Compliance Needs
- Analytic Needs
- Diagnostic Needs

Week 5: September 24, Monday – September 30, Sunday

Module 1 – Part 5
Read Ch. 5 – Designing Effective HRD Programs
Complete Chapter Review Quiz 5 (15 points, due Sunday 09/30) SUPPORTS EXAM 1
Required Videos (~10-20 minutes), Supplemental Videos (~44 minutes)

Complete Assignment #1- Transfer of Training - Research Report (100 points, due Sunday 09/30) SUPPORTS COURSE OUTCOME 1, 2, & 4
Reflective Journal Entry #1 (5 points, due Sunday 09/30) SUPPORTS COURSE OUTCOME 1, 2, & 4

Topics Covered
- Learning Objectives
- Lesson Plans
- Training Materials
- Subject Matter Experts
- Training Methods Instructor-led
- Training Methods Self-paced
- Program Outline
- Training Media

Week 6: October 1, Monday – October 7, Sunday

Module 1 – Wrap-Up
Complete Exam #1 (Major Assessment Ch. 1-5) (125 points, due Sunday 10/07) SUPPORTS COURSE OUTCOMES 1 - 4

Topics Covered
- Review Course Outcomes 1 - 4
October 5th Deadline to submit graduation application for participation in the commencement ceremony

Week 7: October 8, Monday – October 14, Sunday

Module 2 – Part 1
Module 2 Opens
Read Ch. 6 – Implementing HRD Programs
Complete Chapter Review Quiz 6 (15 points, due Sunday 10/14) SUPPORTS EXAM 2
Required Videos (~10-20 minutes), Supplemental Videos (~14 minutes)
Activity 5 Course Project – Identify training methods to be used and the rationale for using them (including a discussion of the principles on which the choices are based) (5 points, due Sunday 10/14) SUPPORTS ASSIGNMENT 2
Activity 5 Peer Feedback – Engage with at least two students providing a critical assessment of their rationale. (15 points, due Sunday 10/14) SUPPORTS ASSIGNMENT 2

Topics Covered
- Technology
- Implementing Media
- Synchronous/Asynchronous
- Implementation Instructor-led
- Implementation Self-paced
- Experiential Learning
- Active Learning
- Learner Reflection

Week 8: October 15, Monday – October 21, Sunday

Module 2 – Part 2
Read Ch. 7 – Evaluating HRD Programs
Complete Chapter Review Quiz 7 (15 points, due Sunday 10/21) SUPPORTS EXAM 2
Required Videos (~10-20 minutes), Supplemental Videos (~29 minutes)
Activity 6 Course Project - Develop an evaluation proposal that specifies the evaluation plan, data to be collected, instruments to be used, analyses to be performed, decision criteria for drawing conclusions from the analyses, and a rationale with support for all choices. The program should be evaluated on both the reaction and learning levels. (10 points, due Sunday 10/21) SUPPORTS ASSIGNMENT 2
Activity 6 Peer Feedback - Engage with at least two students providing suggestions to improve their evaluation plan. (15 points, due Sunday 10/21)

Topics Covered
- Program Evaluation
- Kirkpatrick Model
- Research Design & Ethics
- Quantitative Methods
- Qualitative Methods

October 13th-18th Dr. Rebecca at HR Southwest Conference

Week 9: October 22, Monday – October 28, Sunday
Module 2 – Part 3
Read Ch. 8 – Onboarding: Employee Socialization and Orientation
Complete Chapter Review Quiz 8 (15 points, due Sunday 10/28) SUPPORTS EXAM 2
Supplemental Videos (~33 minutes)
Activity 7 Course Project – Provide a tentative training outline with a brief description of training materials, provide samples as appropriate. (10 points, due Sunday 10/28) SUPPORTS ASSIGNMENT 2
Activity 7 Peer Feedback - Engage with at least two students providing suggestions to improve their lesson outline and training materials. (15 points, due Sunday 10/28)

Topics Covered
- Socialization
- Group Norms
- Expectations
- Realistic Job Previews
- Orientation Programs
- Orientation Challenges
- Evaluation

Week 10: October 29, Monday – November 4, Sunday

Module 2 – Part 4
Read Ch. 9 – Skills and Technical Training
Complete Chapter Review Quiz 9 (15 points, due Sunday 11/04) SUPPORTS EXAM 2
Required Videos (~10-20 minutes), Supplemental Videos (~14 minutes)
Activity 8 Course Project - Review PowerPoint Skills Development and PowerPoint Tips (also located in Additional Resources). Participate in the discussion about PowerPoint Best Practices (5 points, due Sunday 11/04) SUPPORTS ASSIGNMENT 2
Course Project – Utilizing feedback from your instructor and peer reviews, begin developing your training program. SUPPORTS ASSIGNMENT 2

Topics Covered
- Employability
- Basic Skills
- Workforce Programs
- Workforce Boards
- Soft Skills
- Hard Skills
- Team Dynamics and Training
- Professional Development
- ROI

Week 11: November 5, Monday – November 11, Sunday

Module 2 – Wrap-Up
Read Ch. 10 – Coaching and Performance Management
Complete Chapter Review Quiz 10 (15 points, due Sunday 11/11) SUPPORTS EXAM 3
Course Project – Continue developing your training program. SUPPORTS ASSIGNMENT 2
Complete Exam #2 (Major Assessment Ch. 6-10) (125 points, due Sunday 11/11) SUPPORTS COURSE OUTCOMES 3 & 4

Topics Covered

15
• Poor Performance
• Links to Training
• Coaching
• Review Course Outcomes 3, 4, & 5

November 9th Last day to drop a course with a “Q” or withdraw with a “W”

Week 12: November 12, Monday – November 18, Sunday

Module 3 – Part 1
Module 3 Opens
Read Ch. 11 – Employee Counseling, Well-being, and Wellness
Complete Chapter Review Quiz 11 (15 points, due Sunday 11/18) 
Required Videos (~10-20 minutes)
Course Project – Continue developing your training program. SUPPORTS ASSIGNMENT 2
Complete Assignment #2 – Compliance Training Design (170 points, due by Sunday 11/18 for all students) SUPPORTS COURSE OUTCOMES 1 - 5

Topics Covered
• Counseling  
• EAP Programs  
• Mental Health  
• Stress Management  
• Wellness

November 12th Veterans Day

Week 13: November 19, Monday – November 25, Sunday

Module 3 – Part 2
Read Ch. 12 – Career Management and Development
Complete Chapter Review Quiz 12 (15 points, due Sunday 11/25) SUPPORTS EXAM 3
Required Videos (~10-20 minutes), Supplemental Videos (~23 minutes)
Course Project – Group 1 upload your storyboard for peer feedback. SUPPORTS COURSE OUTCOMES 1, 2, & 7 SUPPORTS ASSIGNMENT 2
Activity 9 Course Project – Provide peer feedback to each student’s storyboard from group 1. (10 points, due Sunday 11/25) SUPPORTS COURSE OUTCOMES 1, 2, & 7

Topics Covered
• Career Development  
• Career Management  
• The Gig Economy  
• Levinson’s Life Course Theory  
• Employability  
• Job Mobility  
• Turnover Intentions  
• Career Plateaus

November 22nd & 23rd Thanksgiving

Week 14: November 26, Monday – December 2, Sunday

Module 3 – Part 3
Read Ch. 13 – Management Development
Complete Chapter Review Quiz 13 (15 points, due Sunday 12/02) SUPPORTS EXAM 3
Course Project – Group 2 upload your storyboard for peer feedback. SUPPORTS COURSE OUTCOMES 1, 2, & 7 SUPPORTS ASSIGNMENT 2
Activity 10 Course Project – Provide peer feedback to each student’s storyboard from group 2. (10 points, due Sunday 12/02) SUPPORTS COURSE OUTCOMES 1, 2, & 7

Topics Covered
- Roles and Competencies
- Global Mindset
- Post-Secondary Education
- Corporate Universities
- Leadership Training

December 1st Student End of Course Survey Opens

Week 15: December 3, Monday – December 9, Sunday

Module 3 – Part 4
Read Ch. 15 – HRD and Diversity: Diversity Training and Beyond
Complete Chapter Review Quiz 15 (15 points, due Sunday 12/09) SUPPORTS EXAM 3
Course Project – Group 3 upload your storyboard for peer feedback. SUPPORTS COURSE OUTCOMES 1, 2, & 7 SUPPORTS ASSIGNMENT 2
Activity 11 Course Project – Provide peer feedback to each student’s storyboard from group 3. (10 points, due Sunday 12/09) SUPPORTS COURSE OUTCOMES 1, 2, & 7

Topics Covered
- Organizational Culture
- Discrimination
- Affirmative Action
- Diversity Training
- Diversity and Inclusion
- Global Mindset/Diversity
- Cultural Acuity
- Generational Acuity
- Linguistics

December 14th Last day to file for Degree Conferral

Week 16: December 10, Monday – December 14, Friday

Module 3 – Wrap-up
Activity 12 Course Project Wrap-up – What lessons did you learn from designing a compliance training program that may transfer into designing effective analytic or diagnostic training? (15 points, due Friday 12/14) SUPPORTS COURSE OUTCOMES 1 - 3
Reflective Journal Entry #2 (5 points, due Friday 12/14) SUPPORTS COURSE OUTCOMES 1, 3, & 5
Complete Exam #3 (Major Assessment Ch.11, 12, 13, & 15) (125 points, due Friday 12/14) SUPPORTS COURSE OUTCOMES 5 & 6

Topics Covered
- Review Course Outcomes 5 and 6
December 14th Class ends  
December 14th Commencement Ceremony Bell County Expo Center 7:00 p.m.

**Important University Dates:**

August 27th Class Begins  
August 27th -29th Add/Drop/Late Registration  
September 3rd Labor Day  
September 12th Last day to drop with no record  
October 5th Deadline to submit graduation application for participation in the commencement ceremony  
October 13th-18th Dr. Rebecca at HR Southwest Conference  
November 1st Deadline to Submit GRE/GMAT Scores to the Office of Graduate Studies  
November 9th Last day to drop a course with a “Q” or withdraw with a “W”  
November 12th Veterans Day  
November 22nd & 23rd Thanksgiving  
December 1st Student End of Course Survey Opens  
December 14th Class ends  
December 14th Commencement Ceremony Bell County Expo Center 7:00 p.m.  
December 15th – January 13th Winter Break Classes Start January 14th

**TECHNOLOGY REQUIREMENTS AND SUPPORT**

**Technology Requirements**

For this course, you will need reliable and frequent access to a computer and the Internet. If you do not have frequent and reliable access to a computer with an Internet connection, please consider completing Web-supported activities in the A&M-CT computer lab (Founder’s Hall, 113) or contact Dr. Rebecca to discuss your situation.  

To complete assignments, you will need MS Word and PowerPoint software. You will also need a headset or speakers, a microphone, and a webcam or other video recording devise to be able to listen to online resources and record voice narration and video presentation for the Project. If you do not have MS PowerPoint, you can get [Microsoft Office Suite free through your myCT](https://tamuct.instructure.com).

This course will use the A&M-Central Texas Instructure Canvas learning management system. Logon to A&M-Central Texas Canvas [https://tamuct.instructure.com].

Username: Your MyCT username (xx123 or everything before the "@" in your MyCT e-mail address)  
Password: Your MyCT password

**Technology Support**

**Canvas Support**

Use the Canvas Help link, located at the bottom of the left-hand menu, for issues with Canvas. You can select “Chat with Canvas Support,” submit a support request through “Report a Problem,” or call the Canvas support line: 1-844-757-0953.
For issues related to course content and requirements, contact your instructor.

**Other Technology Support**
For log-in problems, students should contact Help Desk Central.

24 hours a day, 7 days a week:
- Email: helpdesk@tamu.edu
- Phone: (254) 519-5466
- Web Chat: [http://hdc.tamu.edu](http://hdc.tamu.edu)

*Please let the support technician know you are an A&M-Central Texas student.*

For issues related to course content and requirements, contact Dr. Rebecca. Remember, technology issues are not an excuse for missing a course requirement – make sure your computer is configured correctly, address issues well in advance of deadlines, and have a backup plan.

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**COURSE AND UNIVERSITY PROCEDURES AND POLICIES**

**Drop Policy**

If you discover that you need to drop this class, you must complete a Drop Request Form [https://www.tamuct.edu/registrar/docs/Drop_Request_Form.pdf](https://www.tamuct.edu/registrar/docs/Drop_Request_Form.pdf).

Professors cannot drop students; this is always the responsibility of the student. The Registrar’s Office will provide a deadline on the Academic Calendar for which the form must be completed, signed and returned. Once you return the signed form to the Registrar’s Office, you must go into Warrior Web and confirm that you are no longer enrolled. If you still show as enrolled, FOLLOW-UP with the Registrar's Office immediately. You are to attend class until the procedure is complete to avoid the penalty for absence. Should you miss the drop deadline or fail to follow the procedure, you will receive an F in the course, which may affect your financial aid and/or VA educational benefits.

**Academic Integrity**

Texas A&M University-Central Texas values the integrity of the academic enterprise and strives for the highest standards of academic conduct. A&M-Central Texas expects its students, faculty, and staff to support the adherence to high standards of personal and scholarly conduct to preserve the honor and integrity of the creative community. Academic integrity is defined as a commitment to honesty, trust, fairness, respect, and responsibility. Any deviation by students from this expectation may result in a failing grade for the assignment and potentially a failing grade for the course. Academic misconduct is any act that improperly affects a true and honest evaluation of a student's academic performance and includes, but is not limited to, cheating on an examination or other academic work, plagiarism and improper citation of sources, using another student's work, collusion, and the abuse of resource materials. All academic misconduct concerns will be reported to the university's Office of Student Conduct. Ignorance of the university's standards and expectations is never an excuse to act with a lack of integrity. When in doubt on collaboration, citation, or any issue, please contact your instructor before taking a course of action.

**Academic Accommodations**

At Texas A&M University-Central Texas, we value an inclusive learning environment where every student has an equal chance to succeed and has the right to a barrier-free education. The Office of
Access and Inclusion is responsible for ensuring that students with a disability receive equal access to the university's programs, services, and activities. If you believe you have a disability requiring reasonable accommodations, please contact the Office of Access and Inclusion at (254) 501-5831. Any information you provide is private and confidential and will be treated as such.

For more information, please visit our [Access & Inclusion](https://www.tamuct.edu/student-affairs/access-inclusion.html) web page.

**Important information for Pregnant and/or Parenting Students.**

Texas A&M University-Central Texas supports students who are pregnant and/or parenting. In accordance with requirements of Title IX and related guidance from US Department of Education’s Office of Civil Rights, the Dean of Student Affairs’ Office can assist students who are pregnant and/or parenting in seeking accommodations related to pregnancy and/or parenting. Students should seek out assistance as early in the pregnancy as possible. For more information, please visit the [Student Affairs](https://www.tamuct.edu/student-affairs/index.html) web page. Students may also contact the institution’s Title IX Coordinator. If you would like to read more about these [requirements and guidelines online](http://www2.ed.gov/about/offices/list/ocr/docs/pregnancy.pdf), please visit the website.

Title IX of the Education Amendments Act of 1972 prohibits discrimination on the basis of sex and gender—including pregnancy, parenting, and all related conditions. A&M-Central Texas is able to provide flexible and individualized reasonable accommodation to pregnant and parenting students. All pregnant and parenting students should contact the Associate Dean in the Division of Student Affairs at (254) 501-5909 to seek out assistance. Students may also contact the University’s Title IX Coordinator.

**Tutoring**

Tutoring is available to all A&M-Central Texas students, both on-campus and online. Subjects tutored on campus include Accounting, Advanced Math, Biology, Finance, Statistics, Mathematics, and Study Skills. Tutors are available at the Tutoring Center in Warrior Hall, Suite 111.

If you have a question regarding tutor schedules, need to schedule a tutoring session, are interested in becoming a tutor, or have any other question, contact Academic Support Programs at (254) 519-5796, or by emailing Dr. DeEadra Albert-Green at deeadra.albertgreen@tamuct.edu.

Chat live with a tutor 24/7 for almost any subject from on your computer! Tutor.com is an online tutoring platform that enables A&M-Central Texas students to log in and receive FREE online tutoring and writing support. This tool provides tutoring in over 40 subject areas. Access Tutor.com through Canvas.

**The University Writing Center**

Located in Warrior Hall 416, the University Writing Center (UWC) at Texas A&M University-Central Texas (TAMUCT) is a free workspace open to all TAMUCT students from 10:00 a.m.-5:00 p.m. Monday thru Thursday with satellite hours in the University Library Monday thru Thursday from 6:00-9:00 p.m. This semester, the UWC is also offering online-only hours from 12:00-3:00 p.m. on Saturdays.

Students may arrange a one-on-one session with a trained and experienced writing tutor by visiting the UWC during normal operating hours (both half-hour and hour sessions are available) or by making an appointment via [WCOnline](https://tamuct.mywconline.com/). In addition, you can email Dr. Bruce Bowles Jr. at [bruce.bowles@tamuct.edu](mailto:bruce.bowles@tamuct.edu) for any assistance needed with scheduling.
Tutors are prepared to help writers of all levels and abilities at any stage of the writing process. While tutors will not write, edit, or grade papers, they will assist students in developing more effective composing practices. By providing a practice audience for students’ ideas and writing, our tutors highlight the ways in which they read and interpret students’ texts, offering guidance and support throughout the various stages of the writing process. In addition, students may work independently in the UWC by checking out a laptop that runs the Microsoft Office suite and connects to WIFI, or by consulting our resources on writing, including all of the relevant style guides. Whether you need help brainstorming ideas, organizing an essay, proofreading, understanding proper citation practices, or just want a quiet place to work, the UWC is here to help!

If you have any questions about the UWC, please do not hesitate to contact Dr. Bruce Bowles Jr. at bruce.bowles@tamuct.edu.

Library Services

The University Library provides many services in support of research across campus and at a distance. We offer over 200 electronic databases containing approximately 250,000 eBooks and 82,000 journals, in addition to the 85,000 items in our print collection, which can be mailed to students who live more than 50 miles from campus. Research guides for each subject taught at A&M-Central Texas are available through our website to help students navigate these resources. On campus, the library offers technology including cameras, laptops, microphones, webcams, and digital sound recorders.

Research assistance from a librarian is also available 24 hours a day through our online chat service, and at the reference desk when the library is open. Research sessions can be scheduled for more comprehensive assistance and may take place on Skype or in-person at the library. Assistance may cover many topics, including how to find articles in peer-reviewed journals, how to cite resources, and how to piece together research for written assignments.

Our 27,000-square-foot facility on the A&M-Central Texas main campus includes student lounges, private study rooms, group workspaces, computer labs, family areas suitable for all ages, and many other features. Services such as interlibrary loan, TexShare, binding, and laminating are available. The library frequently offers workshops, tours, readings, and other events. For more information, please visit our Library website [http://tamuct.libguides.com/index].

Instructor Policies Related to Absence, Grading, etc.

Late assignments: All discussions and activities are due on the date designated on the syllabus course schedule unless otherwise posted in the classroom announcements. In some situations, an alternate due date can be arranged for assignments before the due date, except items due in week 16. A ten percent penalty will be assessed for late assignments. Assignments that are late will not be accepted more than three days late without written documentation of an emergency or unavoidable unplanned event.

All late assignments should be uploaded to the Canvas classroom. Contributions to discussions will not be accepted after the discussion closes, because it is dependent on the interaction of other students. Students with written documentation supporting an emergency or unplanned event may contact me for an alternate assignment of equal value and work related to each missed discussion. It is your responsibility to contact me and request the alternate assignment at the time you return to the virtual class.
Plagiarism: Students whose assignment contains plagiarized information, i.e., failing to cite and reference the information source in properly applying APA formatting to citations and references, will receive a 0 for the assignment and possibly a referral to Student Affairs. However, I reserve the right to reduce the penalty if I believe plagiarism was unintentional or very minor in impact. Students whose assignment contains inadequate effort will receive a substantial deduction in points, i.e., a citation that does not include the author and date in the citation or a reference missing the majority of the required information.

The operation of the online course and being an online student: Students' learning experiences will be largely impacted by interaction with the instructor and other students as part of a learning community. Therefore, by registering for a Web-based course, you have committed to participate in your course discussions as well as other online activities. Plan to participate regularly.

Keep in mind that this course is a full sixteen-week course:

• The Canvas class begins on Monday and concludes on Sunday. Each week includes practices quizzes supporting exams and activities supporting assignments.

• I suggest briefly reviewing the course-long project that is broken down into two assignments. Be sure to reread assignment descriptions due in the current period, before you complete the required readings and view multimedia.

• Read assigned readings and investigate the activity's topic. Provide a well-written, well-thought-out, and complete response to the activity. Then, go back and follow-up with other student postings when required. Remember, at the graduate level, student interaction in activities allow for the guided application of content, practice, and informal feedback. Activities are also intended to be a point of student-to-student interaction and student-to-instructor interaction, which facilitates sustained involvement in the learning experience, group collaboration on challenging content, and relevance focusing on the course-long project. So, plan time to read other students' posts!

• The course-long project allows you to select a non-profit organization for service learning or a for-profit organization that you may be interested in working at or where you are already working. This choice is intended to help students adapt the learning experience to their needs, make the learning personally relevant, and garner a positive attitude about this learning endeavor. So, choose your organization wisely.

• Complete quizzes and retake them to increase your score. Quizzes are typically open in advance and due by Sunday of their particular week. However, exams are only open the week they are due and close on Sunday at midnight. Remember the week for this course is Monday-Sunday. Quizzes and exams at the graduate level assess mastery of content learned in the textbook and videos. Quizzes are developed and updated to provide a self-assessment opportunity, but also a point of application, practice, and feedback for developing and growing competence in the HRD domain. Exams are formal assessments of mastery level, which reinforce content learned from the textbook, quizzes, and videos.

Dr. Rebecca's Personal Statement: I view myself as a scholar-practitioner, committed to both teaching and research in the human resource management (HRM) and human resource development (HRD) disciplines. I enjoy teaching adult learners, and I approach teaching as a shared learning experience. As a scholar, I choose projects that will contribute to existing scholarship, but also projects
that will enhance my students’ learning experiences or broaden my knowledge within my chosen disciplines.

My approach to students draws from my own life experiences as an adult working student with family responsibilities and those of close family members struggling in the academic environment with severe dyslexia. I believe each student is different in their capacity to handle stress, which comes from the multiple and conflicting demands of being a non-traditional adult student. Because I acknowledge students have disparate life demands and unique backgrounds, I try to partner with students to ensure appropriate support and access to educational resources is provided when needed facilitating both self-efficacy and achievement. I have found that despite the heavy demands of adult non-traditional students’ lives, the very nature of their demanding lives allows them to bring to the classroom a wealth of experience and knowledge that helps to shape the learning environment and enrich the learning experience of all involved.

My approach to teaching and learning is student-focused, experience-based, and bridges academia with human resource practices in the workplace. This teaching approach is framed by the competency-based learning model, utilizes mixed teaching methodologies, and creates an interactive, outcomes-based learning experience. As the teacher and facilitator, I believe my role is to provide a challenging, well-designed learning environment that draws on students’ life experiences, engages students in the educational content, and enables mastery of learning outcomes.

My background reflects a value for teaching and learning over the duration of my life course. I believe to be an effective teacher I must continue to be a learner. This means that I am committed to continuously increasing my knowledge in the HRM and HRD disciplines, maintaining professional certifications and memberships, participating in continuing education, as well as contributing to the research, theory, and practice in the HRM and HRD disciplines.

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*Have a wonderful winter break!*